Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL033006 08/20/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 730 MARIGOLD STREET YOUR LOVING FAMILY CARE HOME! ROCKY MOUNT, NC 27801 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (KS) COMPLETE DATE ID (X4) ID PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC (DENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) (C 000) Initial Comments (C 000) CONSTRUCTION SECTION Report by Suzanna Fay DHSR Construction Section conducted a Biennia! SEP 14 2015 Follow-up Survey on August 20, 2015 from 10:00 AM to 10:30 AM at the above referenced facility. RECEIVED Not all of the previously cited deficiencies were corrected. Therefore, further action is required. The remaining deficiencies are as follows: {C 123} (C 123) Bathroom-Hand Grips T10: 42C .2206 BATHROOM Completed (f) Hand grips must be installed at all commodes, tubs and showers on the floor level used by the residents. This Rule is not met as evidenced by: Observations revealed that the tub in the first. bathroom did not have a hand grip. Have a qualified person install a mechanically fastened hand grip at the tub. Provide documentation of the repairs. 8/20/15: SF-The tub did not have a hand grip at the time of this survey. Have a qualified person install a mechanically fastened hand grip at the tub. Provide documentation of the repairs through photos or copies of receipts or work orders. (C 138) Outside Entrances/Exits-Single Hand Motion (C 138) T10: 42C 2209 OUTSIDE ENTRANCES AND EXITS (d) All exit doors locks must be easily operable, by a single hand motion, from the inside at all Division of Health Service Regulation Octa Detti TITLE LABORATORY DIRECTOR'S OR PROVIDENSUPPLIER REPRESENTATIVE'S SIGNATURE 9/11/15 ower STATE FORM

Division of Health Service Regulation (X1) PROVIDER/SUPPLIER/CLIA STAYEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: 01 B. WING FCL033006 08/20/2015 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE. 730 MARIGOLD STREET YOUR LOVING FAMILY CARE HOME! ROCKY MOUNT, NC 27801 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) IO 1O (XS) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE CATE TAG TAG DEFICIENCY) (C 138) (C 138) Continued From page 1 times without keys. This Rule is not met as evidenced by: Observations revealed that the storm door at the back exit had a thumb latch lockset that is not single action. Have a qualified person remove or disable the thumb latch. Provide verification of Will be complete on 4/14/15 the repairs. 8/20/15: SF-The storm door at the back door has a working thumb latch that is not single action. Have a qualified person remove or disable the thumb latch. Provide verification of the repairs through photos or copies of work orders. Division of Health Service Regulation

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